

CRRICULUM VITAE

Personal:

Name: Rateb J. Sweis
Home Phone: 09626 5310524
Address: P.O. Box 4214
11953-Jordan
Tel: 962 6 535 5000 ext 24181
Home: 9626 5310524
Mobile: 962 795594319
E-Mail: r.sweis@ju.edu.jo
Current Academic Rank: Professor
Primary Department: Business Management
Citizen: Jordan/USA

Education:

Northwestern University, Evanston, IL

Ph.D., Project Management. **McCormick School of Engineering**,
1999.

Dissertation Title: A Model to Assess Alternative Policies to Promote
the Construction Industry in Developing Countries.

Loyola University, Chicago, IL

Master of Business Administration / Concentration in Finance, 1993.

University of Illinois, Chicago, IL

Bachelor of Science in Engineering Management with College
Honors, 1988.

Experience:

Academic:

2015 – Present	Professor/ Faculty of Business Administration/ Jordan University / Responsibilities include teaching, research, services, and supervising theses and dissertations.
2011 – 2015	Associate Professor/ Faculty of Business Administration/ Jordan University / Responsibilities include teaching, research, services, and supervising theses and dissertations.
2008 – 2011	Assistant Professor/ Faculty of Business Administration/ Jordan University / Responsibilities include teaching, research, services, and supervising theses and dissertations.
2004-2007	Assistant Professor/ Faculty of Management Science/Amman Arab University for Graduate Studies / Responsibilities include teaching, research, services, and supervising theses and dissertations.
2002- 2003	Acting Dean/ Higher Education and Training/ Jordan Institute of Diplomacy. Responsibilities include the following: providing administrative and academic leadership for advancing the instructional and research programs of the Institute; strategic planning and prioritizing of Institute's goals, the development of policies and procedures; curriculum innovation; the recruitment and professional development of faculty and staff; and community engagement.
1999 – 2003	Program Director/Master of International Business/ Jordan Institute of Diplomacy. Responsibilities include: providing visionary leadership for developing and advancing the mission of the program; formulating policies and guiding the Program to achieve the goals; prioritizing and advancing the quality of teaching activities; personnel development; appointing research staff and engaging qualified faculty; reviewing research projects and outcomes; outreach service to the college and university; collaboration with regional business community for its economic

growth; collaboration with international research centers and universities

1999 – 2002 Assistant Professor/Vice Dean/Higher Education and Training/ Jordan Institute of Diplomacy. Responsibilities include teaching, research, services, and supervising theses and dissertations.

Non- academic: Economic Advisor/Ministry of Finance/ Jordan/ Responsibilities include advising the Minister of Finance as well as the Director General on issues related to the IMF.

Teaching Experience: I have experience of teaching both on-campus students and distance learning students. I employed web-based learning (Blackboard, Moodle ..etc), designed and developed the undergraduate and graduate courses.

Subject	Institution	Year
Economic Studies	Jordan Institute of Diplomacy	2001
International Portfolio Management	Jordan Institute of Diplomacy	2002
Management of International Business	Jordan Institute of Diplomacy	2002
Financial Markets and Institutions	University of Jordan	2003
Investment Management	Amman Arab University,	2004
International Business	Amman Arab University, University of Palestine International	2004- 2007
Human Resource Management	Amman Arab University	2004 – 2007
Organizational Theory	Amman Arab University	2004- 2007
Strategic Management	Arab Academy	2006
Management Communication	University of Palestine International	2005- 2007
Operations Management	Amman Arab University	2004- 2007

Technology Management	Amman Arab University	2005
Human Resource Management	Amman Private University	2007
Communication Management	Amman Private University	2007
Management of International Business	Amman Private University	2007
Operations Research	Jordan University	2008-2023
Supply Chain Management	Jordan University	2008-2015
Project Management	Jordan University	2008-2022
Quality Systems	Jordan University	2008-2009
Communication Management	Jordan University	2009-2012
Corporate Governance	Jordan University	2012-2014
Total Quality Management	Jordan University	2012-2014
Strategic Entrepreneurship	Princess Summaya University (PSUT)	2015

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Teaching Interests

Project Management
Operations Management
Quantitative Business Analysis
Operations Strategy (TQM, Logistics, Supply Chain, Business Process Design, etc.)
Communications Management
Corporate Governance
Entrepreneurship and Corporate Social Responsibility

Research Interests

Construction Management
Information Technology Project Management
Logistics and Supply Chain Management
Total Quality Management
Construction 4.0, Industry 4.0

Publications:

Refereed Journal Articles:

2023

- 1. Kwaik, Nadia & Sweis, Rateb & Allan, Baraa & Sweis, Ghaleb. (2023). Factors Affecting Risk Management in Industrial Companies in Jordan. Administrative Sciences. 13. 132. 10.3390/admsci13050132.**
- 2. Sammour, Farouq & Alkailani, Heba & Sweis, Ghaleb & Sweis, Rateb & Maaitah, Wasan & Alashkar, Abdulla. (2023). Forecasting demand in the residential construction industry using machine learning algorithms in Jordan. Construction Innovation. 10.1108/CI-10-2022-0279.**
- 3. Alhyari, Salah & Sukkari, Lilana & Suifan, Taghrid & Darab\\'a, Aya & Sweis, Rateb. (2023). The Relationship between the Competency Level and the Efficiency of a Project Manage.pdf.**
- 4. Al-Hadidi, Sajeda & Sweis, Ghaleb & Abu-Khader, Waleed & Abu-Rumman, Ghaida & Sweis, Rateb. (2023). Managing Future Urbanization Growth Patterns Using Genetic Algorithm Modeling. 10.1108/ECAM-08-2022-0776.**
- 5. Abu Rumman, Mohammad & Sweis, Rateb & Sweis, Ghaleb. (2023). Investigating building information modelling (BIM) and lean construction: the potential BIM-lean interactions synergy and integration in the Jordanian construction industry. International Journal of Lean Six Sigma. 2040-4166. 10.1108/IJLSS-01-2023-0013.**
- 6. Alsayyed, Niveen & Sweis, Rateb & Aldaod, Sawsan & Sukkari, Lilana. (2022). Self vs. Other raters' Assessment of Emotional Intelligence in Private and Public Hospitals: A Comparative Study. Administrative Science - SI - Women Leading Social and Economic change: Towards Feminized Thinking and Spatial Praxis-MDPI.**

2022

7. Sweis, Rateb & Aldaod, Sawsan & Alsayyed, Niveen & Sukkari, Lilana. (2022). Self vs. Other Raters' Assessment of Emotional Intelligence in Private and Public Hospitals: A Comparative Study. *Administrative Sciences*. 12. 194. 10.3390/admsci12040194.
8. Mohamed AlMuharraqi, Ghaleb Sweis, Rateb Sweis, Farouq Sammour, Factors affecting the adoption of smart building projects in the Kingdom of Bahrain, *Journal of Building Engineering* Volume 62, 2022, 105325, ISSN 2352-7102, <https://doi.org/10.1016/j.jobe.2022.105325>.
9. Azmi, Naif & Sweis, Ghaleb & Sweis, Rateb & Sammour, Farouq. (2022). Exploring Implementation of Blockchain for the Supply Chain Resilience and Sustainability of the Construction Industry in Saudi Arabia. *Sustainability*. 14. 10.3390/su14116427.
10. Ayoub, Heba & Sweis, Ghaleb & Abu-Khader, Waleed & Sweis, Rateb. (2022). A framework to evaluate sustainable construction principles in government building projects: the case of Jordan. *Engineering, Construction and Architectural Management*. 10.1108/ECAM-01-2022-0040.
11. Azmi, Naif & Sweis, Ghaleb & Sweis, Rateb & Sammour, Farouq. (2022). Exploring Blockchain-enabled smart contracts technology implementation within ready-mixed concrete plants industry in Saudi Arabia. *International Journal of Construction Management*. 10.1080/15623599.2022.2059914.
12. Thneibat, Motasem & Sweis, Rateb. (2022). The impact of performance-based rewards and developmental performance appraisal on innovation: the mediating role of innovative work behaviour. *International Journal of Productivity and Performance Management*. ahead-of-print. 10.1108/IJPPM-03-2021-0117.
13. Sweis, Rateb & Khandaqji, Abdel & Sukkari, Lilana & Sweis, Ghaleb & Abdallah, Ayman. (2022). The extent of enterprise resources planning systems' implementation and its impact on the performance of pharmaceutical manufacturing companies. *International Journal of Logistics Systems and Management*. 41. 371-394. 10.1504/IJLSM.2021.10038560.
14. Sweis, Rateb & Abed, Safa & Zu, N.A. & AlZu, bi & bi, N.A. & Suifan, Taghrid & Albalkhy, Wassim & Sweis, Nadia & Jaradat, Mais. (2022). The relation between information technology adoption and the pharmacists' job satisfaction in the chain community pharmacy in Amman. *International Journal of Business Innovation and Research*. 27. 297. 10.1504/IJBIR.2022.121733.
15. J, Nadia & Albalkhy, Wassim & Suifan, Taghrid & Zu\\'bi, Zu\\'bi & Abed, Safa & Sweis, Rateb & Jaradat, Mais. (2022). The Relation between Information Technology Adoption and the Pharmacist Job Satisfaction in the Chain Community Pharmacy in Amman. *International Journal of Business Innovation and Research*. 27. 297. 10.1504/IJBIR.2022.10046781.

16. Almomani, Laith & Sweis, Rateb & Obeidat, Bader. (2022). The impact of talent management practices on employees' job satisfaction. *International Journal of Business Environment*. 13. 259. 10.1504/IJBE.2022.123691.
17. Saa'da, Raeda & Alhyari, Salah & Alsayyed, Niveen & Suifan, Taghrid & Sweis, Rateb. (2022). Improving Productivity through Prevention of Job Loss: The Role of Employee Engagement and Burnout.. *International Journal of Productivity and Quality Management*. 1. 1. 10.1504/IJPQM.2022.10049599.

2021

18. Albuainain, Noora & Sweis, Ghaleb & Albalkhy, Wassim & Sweis, Rateb & Lafhaj, Zoubeir. (2021). Factors Affecting Occupants' Satisfaction in Governmental Buildings: The Case of the Kingdom of Bahrain. *Buildings*. 11. 10.3390/buildings11060231.
19. Albalkhy, Wassim & Sweis, Rateb & Lafhaj, Zoubeir. (2021). Barriers to Adopting Lean Construction in the Construction Industry-The Case of Jordan. *Buildings*. 11. 10.3390/buildings11060222.
20. Sweis, Ghaleb & Hiari, Ahmad & Thneibat, Mujahed & Hiyassat, Mohammed & Abu-Khader, Waleed & Sweis, Rateb. (2021). Understanding the Causes of Material Wastage in the Construction Industry. *Jordan Journal of Civil Engineering*. 15. 180-192.
21. Sweis, Rateb & AL-Huthaifi, Nasser & Alawneh, Afnan & Albalkhy, Wassim & Suifan, Taghrid & Saa'da, Raeda. (2021). ISO-9001 implementation and critical success factors of the Jordanian consulting engineering firms. *International Journal of Productivity and Performance Management*. ahead-of-print. 10.1108/IJPPM-11-2019-0535.
22. Suifan, Taghrid & Daraba, A. & a, N.A. & Sukkari, Lilana & Alhyari, Salah & Sweis, Rateb. (2021). The relationship between the competency level and the efficiency of a project manager: self-perspective vs. subordinates' perspective. *International Journal of Productivity and Quality Management*. 33. 57. 10.1504/IJPQM.2021.115260.
23. Sweis, Rateb & Khandaqji, Abdel & Sukkari, Lilana & Sweis, Ghaleb & Abdallah, Ayman. (2021). The extent of enterprise resources planning systems' implementation and its impact on the performance of pharmaceutical manufacturing companies. *International Journal of Logistics Systems and Management*. 1. 1. 10.1504/IJLSM.2021.10038560.1.

24. Suifan, Taghrid & Sweis, Rateb & Alsayyed, Niveen & Kilani, Basheer & Juaid, Majed. (2021). Organisational justice and job engagement predicating work performance. *International Journal of Business Excellence*. 24. 1. 10.1504/IJBEX.2021.115376.
25. Tall, Bayan & Matarneh, Sandra & Sweis, Ghaleb & Sweis, Rateb & Albalkhy, Wassim. (2021). Factors affecting the success of development projects of the non-governmental organizations (NGOs) in Jordan. *International Journal of Construction Management*. 1-12. 10.1080/15623599.2021.2007324.
26. Sweis, Rateb & Jaradat, Mais. (2021). Project management performance of construction projects in Jordan: a comparative study of ISO 9001-certified and non-certified companies. *The TQM Journal*. ahead-of-print. 10.1108/TQM-02-2021-0060.
27. Sukkari, Lilana & Sweis, Rateb & Eid, Wafa. (2021). Earned Value Management Application In the Jordanian Construction Companies. *International Journal of Business Excellence*. 1. 1. 10.1504/IJBEX.2021.10039702.

2020

28. Taghrid S. Suifan, Hannah Diab, Salah Alhyari & Rateb J. Sweis (2020) Does ethical leadership reduce turnover intention? The mediating effects of psychological empowerment and organizational identification, *Journal of Human Behavior in the Social Environment*, DOI: 10.1080/10911359.2019.1690611
29. Taghrid Suifan; Raeda Saa'da; Moutaz Alazab; Salah Alhyari, Rateb Sweis and Ayman Abdallah (2020) Quality of Information Sharing, Agility, and Sustainability of Humanitarian Aid Supply Chains: An Empirical Investigation, *International Journal of Supply Chain Management*.
30. Albalkhy, W. and Sweis, R. (2020), "Barriers to adopting lean construction in the construction industry: a literature review", *International Journal of Lean Six Sigma*, Vol. ahead-of-print No. ahead-of-print. <https://doi.org/10.1108/IJLSS-12-2018-0144>.
31. Anan Samara, Rateb J. Sweis, Bashar Tarawneh, Wassim Albalkhy, Ghaleb Sweis & Salam Alhomsy (2020) Sustainability management of international development projects by International Non-Governmental Organizations: the case of INGOs working with refugees in Jordan, *International Journal of Construction Management*, DOI: 10.1080/15623599.2020.1741490
32. Ahmadi, M., Baei, F., Hosseini-Amiri, S.-M., Moarefi, A., Suifan, T.S. and Sweis, R. (2020), "Proposing a model of manager's strategic intelligence, organization development, and entrepreneurial behavior in

- organizations", *Journal of Management Development*, Vol. ahead-of-print No. ahead-of-print. <https://doi.org/10.1108/JMD-11-2018-0317>
33. Niveen M. Alsayed; Taghrid Suifan; Rateb Jalil Sweis; Basheer Abdulrahman Kilani. The impact of transformational leadership on organisational performance case study: The University of Jordan(2020). *International Journal of Business Excellence* 20(2):169. DOI: 10.1504/IJBEX.2020.105356
 34. Yousef Al Abdallat; Taghrid Suifan; Karam Oklah; Ghaleb Sweis and Rateb Jalil Sweis. The impact of human resource management practices on organizational performance in construction companies in Jordan January 2020*International Journal of Business Innovation and Research*1(1):1DOI: 10.1504/IJBIR.2020.10025591.
 35. Rateb Jalil Sweis;Majed Juaid; Basheer Abdulrahman Kilani; Niveen Al Sayed and Taghrid Suifan. ORGANISATIONAL JUSTICE AND JOB ENGAGEMENT PREDICATING WORK PERFORMANCE January 2020*International Journal of Business Excellence* 1(1):1 DOI: 10.1504/IJBEX.2020.10024930.
 36. Rateb Jalil Sweis; Alamayreh Israa and Bader Obeidat. The Relationship between Organisational Ambidexterity and Organisational Performance: The Mediating Role of Innovation. January 2020*International Journal of Business Excellence* 1(1):1 DOI: 10.1504/IJBEX.2020.10023305.

2019

37. Ootom, A.F.; AL Kateb, G.; Hammad, M.; Sweis, R.J.; Hijazi, H. Success Factors Importance Based on Software Project Organization Structure. *Information* 2019, 10, 391.
38. Dandan, T., Sweis, G., Sukkari, L. and Sweis, R. (2019), "Factors affecting the accuracy of cost estimate during various design stages", *Journal of Engineering, Design and Technology* , Vol. ahead-of-print No. ahead-of-print. <https://doi.org/10.1108/JEDT-08-2019-0202>

39. Albalkhy, Wassim & Sweis, Rateb. (2019). Assessing lean construction conformance amongst the second-grade Jordanian construction contractors. *International Journal of Construction Management*. 1-13. 10.1080/15623599.2019.1661571.
40. Obeidat, Bader & Amayreh, Israa & Sweis, Rateb. (2019). The relationship among innovation, organisational ambidexterity and organisational performance. *International Journal of Business Innovation and Research*. 19. 554. 10.1504/IJBIR.2019.10023208.
41. Sweis, Rateb & Ismaeil, Asma'a & Obeidat, Bader & Kanaan, Raed. (2019). Reviewing the Literature on Total Quality Management and Organizational Performance. *Journal of Business & Management (COES&RJ-JBM)*. 7. 192-215. 10.25255/jbm.2019.7.3.192.215.
42. Sweis, Rateb & Aldaod, Sawsan & Alawneh, Afnan. (2019). Emotional intelligence effect in the health sector: A literature review. 11.
43. Suifan, Taghrid & Kilani, Basheer & Alsayyed, Niveen & Sweis, Rateb. (2019). The Impact of Transformational Leadership on Organizational Performance Case Study: The University of Jordan. *International Journal of Business Excellence*. 1. 1. 10.1504/IJBEX.2019.10021401.
44. Alsayyed, Niveen & Sweis, Rateb & Ghalion, Razan & El-Mashaleh, Mohammad & Amayreh, Israa & Albalkhy, Wassim. (2019). The Effects of Training and Motivating Employees on Improving Performance of Construction Companies The Case of Jordan. *International Journal of Business and Management*. 11. 179-211.
45. Aranki, Dima & Suifan, Taghrid & Sweis, Rateb. (2019). The Relationship between Organizational Culture and Organizational Commitment. *Modern Applied Science*. 13. 137. 10.5539/mas.v13n4p137.
46. Moarefi, Alireza & Sweis, Rateb. (2019). Shannon Entropy Weighting Technique (S.E.A.T) Calculator. 10.13140/RG.2.2.20640.02561.
47. Sweis, Rateb & Saleh, Rawan & Sharaireh, Yousra & Moarefi, Alireza. (2019). An investigation of the satisfaction of project managers and team members: A comparative study between ISO 9001-certified and non-ISO 9001-certified project based companies in Jordan. *International Journal of Quality & Reliability Management*. 36. 10.1108/IJQRM-03-2018-0071.

48. Sweis, Rateb & Sweis, Nadia & Elhawa, Nida. (2019). Total quality management practices and their impact on performance: case study of Royal Jordanian Airlines. *International Journal of Business Excellence*. 17. 245. 10.1504/IJBEX.2019.10018698.
49. Sweis, Rateb & Sweis, Nadia & Elhawa, Nida. (2019). Total quality management practices and their impact on performance: case study of Royal Jordanian Airlines. *International Journal of Business Excellence*. 17. 245. 10.1504/IJBEX.2019.10018698.
50. Sweis, Rateb & Ismaeil, Asma'a & Alsayyed, Niveen. (2019). THE RELATIONSHIP BETWEEN TOTAL QUALITY MANAGEMENT (TQM) IMPLEMENTATION AND ORGANISATION PERFORMANCE: EVIDENCE FROM THE AIRLINES COMPANIES IN UAE.

2018

51. Halim, Reema & Arafeh, Mazen & Sweis, Ghaleb & Sweis, Rateb. (2018). Critical Success Factors for Enterprise Resource Planning Systems from the Stakeholders' Perspective: The Case of Jordan. *Modern Applied Science*. 13. 106. 10.5539/mas.v13n1p106.
52. Amiri, Seyyed & Albalkhy, Wassim & Moarefi, Alireza & Sweis, Rateb. (2018). Shannon entropy weighting technique as a practical weighting decision-making tool in project management. *International Journal of Management Concepts and Philosophy*. 11. 377. 10.1504/IJMCP.2018.10017262.
53. Yaseen, Maysoon & Sweis, Rateb & Abdallah, Ayman & Obeidat, Bader & Sweis, Nadia. (2018). Benchmarking of TQM practices in the Jordanian pharmaceutical industry (a comparative study). *Benchmarking An International Journal*. 25. 4058-4083. 10.1108/BIJ-04-2017-0076.
54. Sweis, Rateb & Moarefi, Alireza & Amiri, Mahmood & Moarefi, Soad & Saleh, Rawan. (2018). Causes of delay in Iranian oil and gas projects: a root cause analysis. *International Journal of Energy Sector Management*. 10.1108/IJESM-04-2018-0014.
55. Androwis, Neven & Sweis, Rateb & Tarhini, Ali & Moarefi, Alireza & Amiri, Mahmood. (2018). Total quality management practices and organizational performance in the construction chemicals companies in Jordan. *Benchmarking An International Journal*. 25. 00-00. 10.1108/BIJ-05-2017-0094.
56. Sweis, Rateb & Abuhussein, Ruba & Jandali, Dana & Mashaleh, Mohammad & Debei, Mutaz. (2018). Factors affecting ERP projects from a project management perspective: a literature review. *International Journal of Business Information Systems*. 29. 281. 10.1504/IJBIS.2018.10016462.
57. Sweis, Rateb & Elian, Mai & Alawneh, Afnan & Sweis, Nadia. (2018). The impact of service quality on sustainable competitive advantage: Study on

- Jordanian health insurance companies. *International Journal of Business Excellence*. 16. 162. 10.1504/IJBEX.2018.094703.
58. Sweis, Rateb & Moarefi, Alireza & Hosseini-Amiri, Seyyed-Mahmoud & Moarefi, Soad. (2018). Delay factors of the schedule of strategic industrial projects. *International Journal of Building Pathology and Adaptation*. 10.1108/IJBPA-12-2017-0065.
 59. Alawneh, Afnan & Sweis, Rateb. (2018). The impact of service quality on sustainable competitive advantage: study on Jordanian health insurance companies. *International Journal of Business Excellence*. 16. 162. 10.1504/IJBEX.2018.10015929.
 60. Jandali, Dana & Sweis, Rateb. (2018). Factors affecting maintenance management in hospital buildings: Perceptions from the public and private sector. *International Journal of Building Pathology and Adaptation*. 10.1108/IJBPA-12-2017-0064.
 61. Saleh, Rawan & Sweis, Rateb. (2018). Investigation the impact of hard total quality management practices on operational performance in manufacturing organizations: Evidence from Jordan. *Benchmarking An International Journal*. 2. 10.1108/BIJ-05-2016-0074.
 62. Nimeh, Haifa & Abdallah, Ayman & Sweis, Rateb. (2018). Lean Supply Chain Management Practices and Performance: Empirical Evidence from Manufacturing Companies. *International Journal of Supply Chain Management*. 7. 1-15.
 63. Sweis, Rateb & Alawneh, Afnan & Jandali, Dana. (2018). Factors Affecting Maintenance of Hospital Buildings: A Literature Review. *International Journal of Information, Business and Management*. 10.
 64. Jandali, Dana & Sweis, Rateb. (2018). Assessment of factors affecting maintenance management of hospital buildings in Jordan. *Journal of Quality in Maintenance Engineering*. 24. 00-00. 10.1108/JQME-12-2016-0074.
 65. Hatamleh, Muhammad & Hiyassat, Mohammed & Sweis, Ghaleb & Sweis, Rateb. (2018). Factors affecting the accuracy of cost estimate: Case of Jordan. *Engineering, Construction and Architectural Management*. 25. 00-00. 10.1108/ECAM-10-2016-0232.
 66. Obeid, Desireen & Sharaf Eldin, Islam & M. Sarea, Adel & Saleh, Rawan & Sweis, Rateb & Mahmoud Saleh, Firas. (2018). Linking soft and hard total quality management practices: evidence from Jordan. *International Journal of Business Excellence*. 14. 49. 10.1504/IJBEX.2018.10009046.

2017

67. Khlaifat, Duaa & Alyagoub, Reem & Sweis, Rateb & Sweis, Ghaleb. (2017). Factors leading to construction projects' failure in Jordan. *International Journal of Construction Management*. 1-14. 10.1080/15623599.2017.1382092.
68. M. Sarea, Adel & Hiyassat, Mohammed & Khraisat, Alaa & Sweis, Rateb & Saleh, Rawan & Suifan, Taghreed. (2017). The assessment of service quality in private hospitals in Amman area using the gap approach. *International Journal of Productivity and Quality Management*. 22. 281. 10.1504/IJPQM.2017.10007872.

69. Sweis, Rateb & Saleh, Rawan. (2017). The relationships between soft/hard total quality management practices and operational performance in Jordanian manufacturing organisations. *International Journal of Management Concepts and Philosophy*. 10. 345. 10.1504/IJMCP.2017.10007596.
70. Sweis, Rateb & Al Sharef, Reham & Jandali, Dana & Obeidat, Bader & Andrawes, Neveen. (2017). The relationship between project team members' effectiveness and acknowledgment of talent: Team members' perspective. *International Journal of Construction Education and Research*. 1-20. 10.1080/15578771.2017.1356401.
71. Arafah, Mazen & Sweis, Rateb & Abdelqader, Bayan & Mahmoud Saleh, Firas & Abdallah, Ayman. (2017). The effect of TQM dimensions on the performance of international non-governmental organisations operating in Jordan. *International Journal of Productivity and Quality Management*. 21. 443. 10.1504/IJPQM.2017.10005843.
72. Sweis, Rateb & Hashem, Tareq & Ajarmah, Balkees. (2017). The effect of 5Q model on patient's satisfaction in military hospitals in Jordan. *International Journal of Productivity and Quality Management*. 20. 273. 10.1504/IJPQM.2017.10003285.
73. Sweis, Ghaleb & Athammneh, Diana & Elfar, Amr & Kassab, Ghaith & Sweis, Rateb & Sweis, Nadia. (2017). Demotivating factors influencing productivity in Jordanian residential construction projects. *International Journal of Productivity and Quality Management*. 20. 154. 10.1504/IJPQM.2017.10002162.

2016

74. Albalkhy, Wassim & Ratrout, Mohannad & Sweis, Rateb. (2016). The Effect of Leadership Styles and Organizational Culture on Organizational Performance in Middle East and North Africa Region: Literature Review.
75. Alawneh, Afnan & Sweis, Rateb. (2016). The Relationship Between the Emotional Intelligence Level And The Effectiveness Of A Project Manager: The Case Of Jordan.
76. Saleh, Rawan & Sweis, Rateb & Sweis, Ghaleb & Abdallah, Ayman & Omar, Bayan & Hiyassat, Mohammed. (2016). Evaluation of green building awareness in the construction industry: the case of Jordan. *Interdisciplinary Environmental Review*. 17. 209. 10.1504/IER.2016.10001091.
77. Obeidat, Bader & Al-Sarayrah, Safa & Tarhini, Ali & Aldmour, Rand & Al-Salti, Zahran & Sweis, Rateb. (2016). Cultural Influence on Strategic Human Resource Management Practices: A Jordanian Case Study. *International Business Research*. 9. 10.5539/ibr.v9n10p94.
78. Saleh, Rawan & Sweis, Rateb & Sweis, Ghaleb & Abdallah, Ayman & Omar, Bayan & Hiyassat, Mohammed. (2016). Evaluation of green building awareness in the construction industry: the case of Jordan. *Interdisciplinary Environmental Review*. 17. 209. 10.1504/IER.2016.10001091.
79. Sweis, Rateb & Ahmad, K.M.A. & Dweik, Ghadeer & Alawneh, Afnan & Hammad, A.. (2016). The relationship between total quality management practices and organisational performance at Jordanian hospitals. 10. 519-542. 10.1504/IJBIR.2016.076765.

80. Sweis, Rateb & Saleh, Rawan & Etayyem, Rawan & Qasrawi, Bara & Mahmoud, Ayat. (2016). Total quality management practices and organisational performance in Jordanian courier services. *International Journal of Productivity and Quality Management*. 19. 258. 10.1504/IJPM.2016.10000167.
81. Hussein, Ruba & Hiyassat, Mohammed & Sweis, Rateb & Alawneh, Afnan & Al-Debei, Mutaz. (2016). Project management factors affecting the enterprise resource planning projects' performance in Jordan. *Journal of Systems and Information Technology*. 18. 230-254. 10.1108/JSIT-03-2016-0020.
82. Sweis, Rateb & Diab, Hannah & Mahmoud Saleh, Firas & Suifan, Taghrid & Dahiyat, Samer. (2016). Assessing service quality in secondary schools: the case of Jordan. *Benchmarking: An International Journal*. 23. 1207-1226. 10.1108/BIJ-04-2015-0031.
83. Dammaj, Alaa & Alawneh, Afnan & Abu Hammad, Ayman & Sweis, Rateb. (2016). Investigating the relationship between knowledge sharing and service quality in private hospitals in Jordan. *International Journal of Productivity and Quality Management*. 17. 437. 10.1504/IJPM.2016.075248.

2015

84. Kateb, Ghadeer & Sweis, Rateb & Obeidat, Bader & Masa'deh, Ra'ed & Maqableh, Mahmoud. (2015). An Investigation on the Critical Factors of Information System Implementation in Jordanian Information Technology Companies. *European Journal of International Management*. 7. 11-28.
85. Sweis, Nadia & Sweis, Rateb & Mahmoud Saleh, Firas & Dahiyat, Samer & Saleh, Rawan & Diab, Hannah. (2015). Benchmarking of TQM practices in INGOs: a literature review. *Benchmarking an International Journal*. 23. 10.1108/BIJ-02-2015-0013.
86. Suifan, Taghrid & Abdallah, Ayman & Sweis, Rateb. (2015). The Effect of a Manager's Emotional Intelligence on Employees' Work Outcomes in the Insurance Industry in Jordan. *International Business Research*. 8. 67-82. 10.5539/ibr.v8n9p67.
87. Sweis, Ghaleb & Sweis, Rateb & Al-Shboul, Muhannad. (2015). The Impact of Information Technology (IT) Adoption on the Quality of Construction Projects. *International Journal of Information Technology Project Management*. 6. 26-40. 10.4018/IJITPM.2015070102.
88. Sweis, Rateb. (2015). An Investigation of Failure in Information Systems Projects: The Case of Jordan. *Journal of Management Research*. 7. 173. 10.5296/jmr.v7i1.7002.
89. Sweis, Rateb & Ghawi, Noor & Al-Zu'bi, Zu'bi & alsaleh, abdelaziz & jamal, hala & Obeidat, Bader. (2015). Benchmarking of TQM: The case of Hikma Pharmaceuticals company. *Benchmarking An International Journal*. 22. 10.1108/BIJ-05-2013-0059.

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90. Sweis, Rateb & Ahmad, Khalid & Dweik, Ghadeer & Alawneh, Afnan & Abu Hammad, Ayman. (2014). The Relationship between Total Quality

Management Practices and Organizational Performance at Jordanian Hospitals. Int. J. Business Innovation and Research. Int. J. Business Innovation and Research.

- 91. Sweis, Rateb & Shannak, Rifat & Abu ELSamen, Amjad & Suifan, Taghrid. (2014). Factors Affecting Quality in the Jordanian Housing Sector. International Journal of Housing Markets and Analysis. 7. 175-188. 10.1108/IJHMA-01-2013-00**
- 92. Sweis, Ghaleb & Sweis, Rateb & Bisharat, Sharaf & Bisharat, Lorina. (2014). Factors Affecting Contractor Performance on Public Construction Projects. ACTA ZHENGZHOU UNIVERSITY OVERSEAS EDITION. 11(4s). 28-39.**
- 93. Sweis, Ghaleb & Sweis, Rateb & Hussein, Ruba & Hiyassat, Mohammed & Suifan, Taghrid. (2014). Priority Setting for Healthcare Facilities Maintenance. Life Science Journal. 11(2s). 54-64.**
- 94. Sweis, Rateb & Isa, Alaa & Halimeh Azzeh, BahaShtyh & Musa, Enas & Albtoush, Reda. (2014). Nurses' Resistance to the Adoption of Information Technology in Jordanian Hospitals. Life Science Journal. 11. 8-18.**

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- 95. Sweis, Rateb & Al-Mansour, Ali & Tarawneh, Mohammad & Dweik, Ghadeer. (2013). The impact of total quality management practices on employee empowerment in the healthcare sector in Saudi Arabia: A study of King Khalid Hospital. Int. J. of Productivity and Quality Management. 12. 271 - 286. 10.1504/IJPQM.2013.056149.**
- 96. Sweis, Ghaleb & Sweis, Rateb & Attar, Ghalia & Abu Hammad, Ayman & Perspectives, & Wang, Techniques. (2013). Project Management Chapter 14, The Relationship between Information Technology Adoption and Job Satisfaction in the Jordanian Construction Industry.**
- 97. Sweis, Ghaleb & Sweis, Rateb & Rumman, Malek & Hussein, Ruba & Dahiyat, Samer. (2013). Cost Overruns in Public Construction Projects: The Case of Jordan. Journal of American Science.**
- 98. Sweis, Ghaleb & Sweis, Rateb & Imam, Rana & Kassab, Ghraith. (2013). Customer Satisfaction in Apartment Buildings: The Case of Jordan. Life Sci J- ACTA ZHENGZHOU UNIVERSITY OVERSEAS EDITION. 12.**

2012

- 99. Obeidat, Bader & Sweis, Rateb & Zyod, Diana & Masa'deh, Ra'ed & Alshurideh, Dr. Muhammad. (2012). The Effect of Perceived Service Quality on Customer Loyalty in Internet Service Providers in Jordan. Journal of Management Research. 4. 133-151. 10.5296/jmr.v4i4.2130. 04.**

2011

- 100. Sweis, Rateb & Sweis, Ghaleb & Attar, Ghalia & Abu Hammad, Ayman. (2011). The Relationship between Information Technology Adoption and Job Satisfaction in the Jordanian Construction Industry. IJITPM. 2. 32-52. 10.4018/jitpm.2011040103.**

101. Sweis, Rateb & M, Fellaq. (2011). Knowledge Management Processes and Effect on Achieving Competitive Advantages: The Case Study of Jordan Telecom Group. 7. 511-526.

102. Sweis, Ghaleb & Mohammed, Fellague & Sweis, Rateb. (2011). The relationship between organizational culture and total quality management practices at SONTRAQ. Dirasat.

2010

103. Abu Hammad, Ayman & Ali, Souma & Sweis, Ghaleb & Sweis, Rateb. (2010). Statistical Analysis on the Cost and Duration of Public Building Projects. Journal of Management in Engineering - J MANAGE ENG. 26. 10.1061/(ASCE)0742-597X(2010)26:2(105).

104. Attar, Ghalia & Sweis, Rateb. (2010). The relationship between information technology adoption and job satisfaction in contracting companies in Jordan. Electronic Journal of Information Technology in Construction. 15. 44-63.

2009

105. Sweis, Ghaleb & Sweis, Rateb & Abu Hammad, Ayman & Rumman, Malek. (2009). Modeling the Variability of Labor Productivity in Masonry Construction. Journal of Civil Engineering. 3.

106. Rumman, Malek & Hiyassat, Mohammed & Sweis, Ghaleb & Sweis, Rateb. (2009). Assessment of droughts in Jordan: The Yarmouk and Zarqa basins. Management of Environmental Quality: An International Journal. 20. 696-711. 10.1108/14777830910990861.

107. Sweis, Rateb. (2009). Some Construction Quality Human-Related Factors in the Jordanian Housing Sector. Architectural Science Review. 52. 48-53. 10.3763/asre.2008.0052.

2008

108. Sweis, Ghaleb & Sweis, Rateb & Abu Hammad, Ayman & Thomas, H.. (2008). Factors Affecting Baseline Productivity in Masonry Construction: A Comparative Study in the US, UK and Jordan. Architectural Science Review. 51. 146-152. 10.3763/asre.2008.5118.

109. Sweis, Ghaleb & Sweis, Rateb & Abu Hammad, Ayman & Shboul, A.. (2008). Delays in construction projects: The case of Jordan. *International Journal of Project Management*. 26. 665-674. 10.1016/j.ijproman.2007.09.009.

2007

110. Sweis, Ghaleb & Sweis, Rateb & Shatnawi, Anis & Armouti, Nazzal. (2007). Economic of Incorporating Earthquake Resistant Properties into Residential Building Development in Jordan.

111. Sweis, Ghaleb & Sweis, Rateb & Shatnawi, Anis & Armouti, Nazzal. (2007). Economic of Incorporating Earthquake Resistant Properties into Residential Building Development in Jordan.

1999

112. Sweis, Rateb. (1999). A model to assess alternative policies to promote the construction industry in developing countries [electronic resource]..

Articles in Books (Refereed)

Sweis, R.(2001). The Effect of the WTO on the Jordanian Economy, *Jordan in Transition*, 1990-2000. George Joffe, C Hurst,

Sweis, R., Sweis, G., Attar, G., Abu Hammad, A. (2013). The Impact of Information Technology (IT) Adoption on the Quality of Construction Projects: The Case of Jordan. *Perspectives and Techniques for Improving Information Technology Project Management*. John Wang (Montclair State University, USA). Release Date: January,.

Unpublished Reports

A Report on the Conference on “A New Vision of Turkish-Arab Economic Cooperation in the 21st Century”, the Jordanian Diplomat, Vol. 2, April – July 2000.

“A Critical Analysis of Jordan’s Experience with the WTO” A paper presented in the Halki International Seminar: “The Role of International Organizations in the Mediterranean”. Halki, Greece. 13-18 September 2000.

“A Commentary on the World Intellectual Property Declaration (WIPD) of the Policy Advisory Commission submitted to Majles El Hassan, June 13, 2000, Amman – Jordan

“The Commercial Relations between Jordan and the Arab World: Alternatives for the Future”. A paper presented at the Jordan Science and Technology University, 24 ,5, 2001.

“A Note on Academic Programs in Jordanian Universities, Al Ra’e Newspaper, Jordan, August 10, 2003.

“Your Body Speaks Louder Than Your Words ”, Al Fuheis Orthodox Magazine for Social Affairs, 2007.

WORK IN PROGRESS

Papers Accepted for Publication (Refereed):

Rateb Sweis, Rawan Saleh. Investigating the influence of Soft and Hard TQM practices on the Performance of the Industrial Sector: Evidence from Jordan. *Benchmarking : An International Journal*(Forthcomming)

Balgees Ajarmeh, Rateb Sweis, Dareq Hashem.The effect of 5q model on patient's Satisfaction In Jordanian Hospitals. *International Journal of Productivity and Quality Management (Forthcomming)*

Rateb Sweis, Firas Izzat, Bayan Abdel Qader, Ayman Abdallah. The Effect of TQM Dimensions on the Performance of International Non-Profit Organizations, *International Journal of Productivity and Quality Management*

Papers Submitted/to be Submitted for Publication (Refereed):

Service Quality and Competitive advantage of the Health insurance Industry. Submitted to the *International Journal of Economics and Business Research*

Factors affecting the Accuracy of Project Cost Estimates in Jordanian construction Projects. Submitted to the *International Journal of Civil Engineering*

Impact of TQM and Operational Performance of Industrial Organisations. Submitted to *International Journal of Industrial and Systems Engineering*

The Relationship between the Competent level of a Project Manager and Performance of Projects. Submitted to *Journal of Engineering Design and Technology*.

Papers Presented in Conferences:

Albalkhi, W, Ajaj, A, Ratrout, M and Sweis,R. *The Effect of Leadership Styles and Organizational Culture on Organizational Performance in MENA Region*. Sustainability of Performance Excellence in an Uncertain Environment. The University of Jordan, April 19, 2016. Amman- Jordan

Sweis, R. *Human Resource Development Impediments in the Arab World*. The Fifth Forum for Human Resource Pioneers in the Arab World. December 24, 2013. Manama, Bahrain.

Sweis, G. and Sweis, R. and Shatnawi, A. and Armouti, M. *Economics of Incorporating Earthquake Resistant Properties into Residential Building Development in Jordan*. Proceedings of the CME 25 Conference. Construction Management and Economics: Past, Present, and Future. 16th – 18th July, 2007. University of Reading, UK..

Sweis, R., “*Economic Challenges and Cooperation in the EMP*” A paper presented at the conference on “Security and Stability in the Mediterranean: “The Role of Euro-Atlantic Institutions” Held at Rhodes-Greece, Sep 14-15, 2002.

Sweis, R.,” *Commercial Exchange between Jordan and the Arab World: Alternatives for the Future*” A paper presented at the conference organized by: Jordan University of Science and Technology, Faculty of Science and Arts. May 23-24, 2001.

Sweis, R “*A Note on the Promotion of Financial Stability between Turkey and the Arab Countries*” A New Vision of Turkish Arab Economic Cooperation in the 21st Century". Istanbul, Turkey. May 2001.

Books

Sweis, Rateb J. *Signs and Lessons for Self-Development and Growth*. Ethraa. Amman – Jordan, 2007, pp. 1-40

Sweis,Rateb J. and Noemy, Mohammad A. *Six Sigma: Achieving Accuracy in Quality Management*. Ethraa. Amman – Jordan. 2007, pp. 1-240 (**Refereed**)

Sweis, Rateb J and Sweis, Ghaleb J. *Communication Skills and Techniques*. Ethraa. Amman Jordan. 2007, pp. 1-128 (**Refereed**)

Sweis,Rateb J. and Noemy, Mohammad A., and Sweis, Ghaleb J. *Contemporary Quality Management: Introduction to Total Quality Management for Production, Operations, and Services*. Yazori. Amman- Jordan. 2008, pp.1-271 (**Refereed**)

Sweis, Rateb J, Sweis, Ghaleb J., and Abbassi Ghaleb *Principles of Project Management*, Ethraa. Amman Jordan. 2009, pp. 1-298. **(Refereed)**

Translation:

Translation, from English to Arabic, of the book " Learning to Think Things Through: Your Guide to Critical Thinking across The Curriculum" Arab Scientific Publishers, 2006. pp. 1-337.

Other Works and Publications:

Sweis, R. "Some Remarks on Jordan's Economic Performance" *The Middle East Network Library (MENL)*, Burcle Center for International Relations, December, 2003.

Associate Editor

Plos One

Sage open

Editorial Board Member of the following Journal:

- North African Journal of Economics*
- African Journal of Business Management*
- African Journal of Marketing*
- Dirassat? The University of Jordan*
- Jordan Journal of Business Administration*
- Plos One*

Reviewer:

Journals:

- International Journal of Project Management*
- Benchmarking: An International Journal*

- African Journal of Marketing*
- African Journal of Business Management*
- International Journal of Construction Education and Research*
- Dirassat*
- Jordan Journal of Business*
- Hebron University Journal*
- International Journal of Business Innovation and Research*
- North African Journal of Economics*
- Total Quality Management and Business Excellence*
- Engineering Construction and Architectural Management*
- Arabian Journal for Science and Engineering*
- International Journal of Construction Management*
- International Journal of Quality in Maintenance Engineering*
- Journal of IT construction*
- International Journal of Housing Markets and Analysis*
- Journal of Management Development*
- Modern Applied Science Journal*
- International Journal of Lean Six Sigma*
- Management Research Review*
- Construction Innovations*
- Automation in Construction*

Research Proposal Review:

1. "Motivation and Barriers of Implementing ISO 14001 in Saudi Arabia". Prince Sultan University, 2016.
2. "Applications for PSU Research Excellence Award" . Prince Sultan University, 2016.
3. "Book-authoring proposal that is submitted to Prince Sultan University for a grant", 2017

Examiner:

PhD Thesis:

1. Jamal SHEGLABO, "An investigation of the factors that impact the intention to adopt and use mICT in the Libyan construction industry " Murdoch University, Australia, December 2015.
2. Abuyaghi, G, Emotional Intelligence as a required Skill for Leaders: Analyzing the Relationship between Emotional intelligence and Styles of Leadership in the banking Sector in Jordan. Amman Arab University, (2005)
3. Alkaldi, H, "Factors Influencing the Establishment of Entrepreneurial Ventures in Corporations" Amman Arab University, (2007)
4. Al- Qura'an, A, "Using TQM and ERM to Develop Productivity Model: Field Study in Jordan". Amman Arab University, (2005)
5. Al Badareen, R, "A Proposed Model for Employees' Performance Appraisal System: "A Case Study of International Firms in Jordan". Amman Arab University, (2006).
6. Al- Zureigat, K, "The Impact of Knowledge Network Elements on the Technological Strategy of the Jordanian Drugs Manufacturing Organizations". Amman Arab University, (2007).
7. Qatawneh, M, "The Effect of Individual and Organizations Career Path Factors on Employees Creative Behavior in Jordanian Commercial Banks.". Amman Arab University, (2006).
8. Hattab, H, "Measuring the Effects of Technological, Social, Economic and legal- Political Environments' Dimensions on the Growth and Development of Female Entrepreneurial Projects in Jordan". Amman Arab University, (2007).

9. Al- Ethem, K, "Evaluating Organizational and Environmental Factors Influencing the Performance of the Contractors of Construction projects in Jordan". Amman Arab University, (2007).
10. Shammot, M, "The Impact of the Relationship Between Jordanian Medium Sized Industrial Firms and their Suppliers.". Amman Arab University, (2007).
11. Al- Battaineh, M, "The Effect of Knowledge Management on Organizational Performance and Learning in the Jordanian Commercial Banks". Amman Arab University, (2007).
12. Al- Awawdeh, W, "The Impact of Strategic Flexibility on the Performance of the Jordanian Industrial Companies Operating in the International Market". Amman Arab University, (2007).
13. Abu-Zeiton, G, "The Impact of the Workforce Diversity on Performance in Business Organizations". Amman Arab University, (2005).
14. Suleiman, M, "The Extent of Alignment between Management Information Systems and competitive Business Strategies, and its Impact on the Corporate Performance of the General Shareholding Industrial Companies in Jordan". Amman Arab University, (2007).
15. Al-Kasasbeh, W, "The Role of Information Technology (IT) in Improving the Effectiveness of Organizational Performance: A Case Study of the Jordanian Free Zones Corporation". Amman Arab University, (2007).
16. Irsheed, H, "Factors which Influence the Establishment of Entrepreneurial Ventures in Corporations". Amman Arab University, (2007).
17. Al- Abbadi, A, "An Analytical Study: The Impact of Total Quality Management Implementation on Customers' Satisfaction in Jordan Pharmaceutical Factories". Amman Arab University, (2007).
18. Azzam, A, "The Effect of Technology Strategies on Core Competencies in Jordan Industrial Companies". Amman Arab University, (2007).

Masters and Bachelors Dissertations:

I have examined over 75 Masters and Bachelors Dissertations (both in Jordan and abroad) as a Member of the Panel for the award of MSc (Master's Degree) and (Bachelor's Degree) since 2000.

Advisor/Supervisor:

I have advised/supervised PhD Theses, Masters Dissertations and the details are as follows:

PhD Thesis:**Co-advisor:**

Abdel Hade, T, “Factors Affecting Executive Managers’ Attitudes Towards Forming Strategic Alliances (Explorative Study on Jordanian Information Technology and Telecom Sector)”, Amman Arab University for Graduate Studies, (2007)

Masters Dissertation:

1. Mysoon Yassin, Benchmarking of TQM Practices in the Jordanian Pharmaceutical Industry (A Comparative Study). The University of Jordan, 2017.
2. Rawan Sulleiman, The Effect of Total Quality Management Practices on Performance of Enterprise Resource Planning Projects: The Case of Jordan. The University of Jordan, 2017.
3. Razan Ghalion, effects of training and motivating employees of different levels on improving performance of construction companies: the case of Jordan. The University of Jordan, 2017
4. Israa Amayreh, The Mediating Effect of Innovation on the Relationship Between Organizational Ambidexterity and Organizational Performance. The University of Jordan, 2017.
5. Karam Okla, The Impact of Human Resource Management Practices on Organizational Performance in Construction Companies in Jordan. The University of Jordan, 2017.
6. Nasser al Huthaifi, iso 9001 effectiveness: antecedents and consequences on the performance of jordanian consulting engineering firms. The University of Jordan, 2017.
7. Nida Abu El Hawa, Total quality management practices and their impact on performance (Case study of Royal Jordanian Airlines). The University of Jordan, 2016.

8. Safa Abed, An investigation of the relation between IT adoption and the pharmacist job satisfaction in chain community pharmacy in Jordan. The University of Jordan, 2016.
9. Niveen Andrawes, the effect of total quality managemnet on the organizational perfomance of the construction chemicals companies in Jordan. The University of Jordan, 2015.
10. Dana Jandali., factors affecting maintenance management in public and private hospitals: A comparative study. The University of Jordan, 2016
11. Asma Mula, The Relationship between TQM Implementation and Project Performance:(Case study of Etihad Airlines, UAE). The University of Jordan, 2015.
12. Firas Izzat Saleh., TQM determinants: A Comparative Study between International NGOs and For-Profit Sector in Jordan. . The University of Jordan, 2015.
13. Alaa Khraisat., The assessment of service quality expectations and perceptions: Patients perspective in private hospitals in Amman area using the Gap approach. The University of Jordan, 2015.
14. Hanan Agilan., Investigating the impact of Information Technology (IT) on quality management practices in logistics companies. The University of Jordan, 2015.
15. Dina Abida., Leading Safety Indicators for the Construction Industry in Developing Countries. The University of Jordan, 2015.
16. Ghadeer Al Kateb., Critical success factors in information technology projects in Jordan. The University of Jordan, 2015.
17. Yusra Shrayreh., An Investigation of the Satisfaction of Project Managers and Team Members: A comparative study between ISO 9001certified and non-ISO 9001certified project based organizations in Jordan.
18. Shareef, R., Acknowledgment of Talent and its Relation to Project Team Member's Effectiveness.
19. Aya Darabah., The relationship between the competency level and the efficiency of a project manager. The University of Jordan, 2014.
20. Ajarmeh, B., The Effect of 5 Q Model on Patient Satisfaction in Military Hospitals. The University of Jordan, 2014.

21. Abu Hussein, Ruba., A Project Management Perspective on Factors Affecting Enterprise Resource Planning (ERP) Projects in Developing Countries: Jordan as a Case Study. The University of Jordan, 2013.
22. Alawneh, A., The Relationship between the emotional Intelligence level and the effectiveness of the project Manager. The University of Jordan, 2012.
23. Al Adiat, A., The Impact of TQM Dimensions on Products and Services Innovation: Empirical Evidence from Commercial Banks in Jordan. The University of Jordan, 2012.
24. Abu Smair, L., The Relationship Between Leadership Styles of Project Managers and Job Satisfaction of Team Members: An Empirical Study on Engineering Consultancy Firms. The University of Jordan, 2012.
25. Al Ahmad, K., Employee Attitude towards the Relationship between Total Quality Management and Organizational Performance in Jordanian Private Hospitals. The University of Jordan, 2011.
26. AL-Mansur, A., The Impact Of Some Total Quality Management Practices On Employee Empowerment In The Health- Care Sector In Saudi Arabia : THE Case of King Khalid Hospital. The University of Jordan, 2010.
27. Sba'aneh, D., The effect of Perceived Service Quality on Customer Loyalty in Internet Service Providers in Jordan. The University of Jordan, 2010.
28. Al Addar, G., The Relationship between Information Technology Adoption and Job Satisfaction in the Residential Construction Sector in Jordan. The University of Jordan, 2009.
29. Al Hawajreh, H., The Relationship between Quality Management Practices and Knowledge Transfer: Jordan Institution for Standards and Metrology as a Case Study. The University of Jordan, 2009.
30. Quba'e, F, The Relationship Between Vertical Integration And Symbiotic Resource Interdependencies In The Retail Industry: MAF Hypermarket LLC- Carrefour AS A Case Study. The University of Jordan, 2009.
31. Azmy, M., Measuring the Effect of Material Incentives System on Organizational Performance, Amman Arab University, 2008.
32. Ajmy, M., The Role of members of Boards of Directors of Kuwaiti Consumer Co-Operative Societies in Assessing their Performance. Amman Arab University, 2008.
33. Dweileh, F, The Impact of Organizational Culture on Employees' Performance in Kuwaiti Industrial Corporations. Amman Arab University, 2007.

34. Majale W, The Relationship Between Employee's Promptness and their Personal and Career-Related Factors in the Greater Amman Municipality. Amman Arab University, 2007.
35. Tareef, H., Measuring the Relationship between Organizational Climate and the Ability of Solving Problems and Decision Making for Managers at the Ministry of Planning and International Cooperation. Amman Arab University, 2007.
36. Al Hmaide, I, The Evaluation of Incentives System in the Directorate General of Civil Aviation- Kuwait and its Impact on the Efficiency of Employees' Performance. Amman Arab University, 2006.

Co- advised

Laswe R., Effect of Technology Transfer Contracts on the Growth of the Pharmaceutical Sector - Jordan as a case Study. Jordan Institute of Diplomacy, 2002.

Invited Talks/Seminars:

(Presenter) “ The IE Forum: Institute of Industrial Engineers_ Hashemite University Chapter" Industrial Engineering: Management or Science?”. Amman – Jordan 16th of September/2016.

(Presenter) “The IE Forum: Institute of Industrial Engineers_ Hashemite University Chapter" Six Sigma VS. TQM. Amman – Jordan 16th of September/2015.

(Presenter) “The third Forum on Human Resource Development” Manama, Bahrain. December 24th- 2013.

(Presenter) “Salzburg Seminar: A Transnational Perspective on Intellectual Property Rights” Salzburg – Austria, 2-9 August, 2000.

(Presenter) “Halki International Seminar: The Role of International Organizations in the Mediterranean” 13-18 September, 2000.

(Presenter) The Second International Seminar “Security and Defense in the Mediterranean" June. 6, 7, 2003, Barcelona, Spain.

(Presenter) The Third International Seminar "Security and Defence in the Mediterranean" June. 6, 7 2004. Barcelona, Spain.

(Presenter) The Fourth International Seminar "Security and Defense in the Mediterranean" September. 19, 20 2005. Barcelona, Spain.

(Lecturer) "How to Make an Effective Presentation: The Role of Body Language" Young Women's Christian Association. April 1st, 2003 Amman – Jordan

(Lecturer) "Your Body Speaks: The Importance of non- verbal Communication" The University of Jordan in Cooperation with USAID" INJAZ" Program, May 11th, 2003 Amman – Jordan.

(Lecturer) "The Role of Body Language in Inter-personal Communication" Inner Wheel Club Amman – Jordan, December 2, 2003.

(Lecturer) "The Role of Body Language in Inter-personal Communication" Inner Wheel Club Jarash – Jordan, October 11, 2003.

(Lecturer) "How to Make an Effective Presentation: The Role of Body Language" Young Women's Christian Association. June 3' 2004 Amman – Jordan

(Lecturer) "Your Body Speaks louder than your Words". Young Women's Christian Association. Nov 14' 2005 Amman – Jordan.

(Lecturer) "Enhance your Communication Skills". Jordanian Orthodox Club. June 12, 2007. Amman – Jordan.

Moderator in the following workshops and Conferences

International Scientific Conference on Current Advances in Demonstrative and Economic Sciences: Impact on Corporate Performance Improvement. The University of Jordan. Amman, Jordan. July,3-4,2018

International Conference on the Environmental and Ethical Business Dillema and Performance Requirements, College of Business, The University of Jordan. May, 27-30, 2014.

A Diagnostic Dialogue via video conference on the Shari'a Compliant Microfinance & Emerging Microfinance Products and Delivery Mechanisms in the Arab States which Linking Amman , Alexandria , Tunis and London with IDLO's Rome Headquarters. February 10th, 2009

The Role of Anti-Dumping Laws in Protecting the National Products. Jordanian Cultural Association for Development Law. August, 6, 2007. Amman - Jordan

The Role of Intellectual Property Laws in the Development of a Modern Economy. Jordanian Intellectual Property Association. February, 2002.

Trainer at the Following Training Seminars

"Time Management", Center of Studies and Consultations, The University of Jordan, July, 2015.

Team Leadership" Center of Studies and Consultations, The University of Jordan, July, 2015.

"Steering Committees" Center of Studies and Consultations, The University of Jordan, July, 2015.

"Time Management", Center of Studies and Consultations, The University of Jordan, November, 2014.

Team Leadership" Center of Studies and Consultations, The University of Jordan, November, 2014.

"Steering Committees" Center of Studies and Consultations, The University of Jordan, November, 2014.

"Delivering Effective Presentations, Al Badeel Training, Manama, Bahrain, December, 2013.

"Measuring Excellence in Organizational Performance" Arab Academy for Financial Sciences. Amman- Jordan, July 24-28, 2005.

Fiscal and Monetary Policy in Jordan, a series of seminars to train parliamentarian women in Jordan, January 7, 2004

"The Role of Leadership in Enhancing Motivation and Performance" Amman- Jordan, Jordan Institute of Diplomacy, January 5- 9, 2003.

"Enhancing your Presentation Skills" Jordan Institute of Diplomacy. Amman –Jordan, May 12-16, 2002.

"Role of the World Trade Organization (WTO) in the Jordanian Economy", Amman – Jordan, Jordan Ins"Developing and Training Human Resources, Central Bank of Libya, Benghazi – Libya, May 17-23, 2009.

titude of Diplomacy, August 4-8, 2002

Appointment/Promotion/Other Committees:

- ✓ Internal Reviewer, *Promotion to Full Professor, at University of Jordan*
- ✓ Internal Reviewer, *Promotion to Full Professor, at University of Jordan*

- ✓ Internal Reviewer, *Promotion to Associate Professor, at University of Jordan*

- ✓ External Reviewer, *Promotion to Full Professor, at University of Baghdad*
- ✓ External Reviewer, *Promotion to Associate Professor, at Open Arab University*
- ✓ External Reviewer, *Promotion to Full Professor, at Hebron University (2017)*
- ✓ External Assessor for a Promotion Application to "*Full Professorship*" at the Islamic University of Gaza (2015).

- ✓ External Reviewer, *Promotion to Full Professor, Babylon University/ Iraq (2015).*

- ✓ External Reviewer, *Promotion to Associate Professor, Al Zaytoonah University/Jordan (2014).*

Professional and Honorary Organizations:

Vice Chair of the Jordanian Cultural Association for Development Laws (*JADEL*)
(IDLO Alumni Association in Jordan)

Alpha Nu Sigma

Fellow / Salzburg Seminar/ Session 381 “Transnational Prospective on Intellectual Property and Communications Law

Fellow / Halki International Seminar: “The Role of International Organizations in the Mediterranean” 13-18 September 2000.

Academic Services

Served as member of the following Committees:

Academic Committee (Jordan Institute of Diplomacy):

Responsibilities: Serves as the chief academic policy advisory body in matters relating to academic budgeting, curriculum revision and development, academic program planning, faculty personnel matters, academic standards, the graduate program, and faculty research.

Academic Integrity Committee (Amman Arab University, the University of Jordan): Monitoring academic integrity among students.

Quality Assurance Committee (Amman Private University).

Strategic Planning Committee (Amman Private University)

Higher Education for Accreditation Commission: chaired many committees for the purpose of accreditation of proposed bachelor and/master –level programs in Project Management for Jordanian Universities.

The National Project for the Development of Business Administration Specialisation in Jordanian Universities: Served as a committee member responsible for providing guidance for the improvement of "the field of Business Management".

Head of the Scientific Research Committee? College of Business/ The University of Jordan 2021

Counsel of the College of Business: Member of the /The University of Jordan 2010/2011, 2018/2019, 2021/2022.

University Counsel: Member of the /Jordan University/2018-2019.

Visiting professor

Koln University for Applied Sciences. May, 2008

Media Appearance:

Jordan TV (New Day) April/ 12/2002
Jordan TV (Sixty Minutes) June 13/2003)
Jordan TV (Events and Issues) Dec/5/2003
Jordan TV (New Day) Nov/ 15/2007
Jordan TV (New Day) December/ 30/2007
Al Madina Radio station, Feb (2008)
Jordan University Radio Station, May (2012)
The University of Jordan Radio, May (2014)
The University of Jordan Radio, May (2020)
The University of Jordan Radio, May (2020)

Conference Participation

Participated in many international conferences in different parts of the world both as a key note speaker and presenter.

Languages

Bilingual in Arabic and English, and working knowledge in French

Foreign Travel

Oman (1981); U.S.A (1983-1999); France, Holland and Turkey (1993); Austria, Lebanon, Turkey, Greece, U.S.A (2000), Lebanon, U.S.A, Italy (2001); Greece, Lebanon, Turkey (2002), Greece, U.S.A, Spain, England, France, Belgium, UAE (2003), Spain (2004), Greece , Spain (2005). Greece (2006). Greece (2007), Germany (2008), Libya (2009), Oman, 2009, Bahrain, 2013, Bahrain 2016, U.S.A, 2019